

### What languages are used in eSalesTrack development?

eSalesTrack utilizes the latest programming languages available today including .Net, AJAX, XML, Flash Action Scripting, and more. eSalesTrack was built in these common languages on a platform that is completely scalable. .Net programmers can write applications that snap into eSalesTrack and they are managed using the module libraries.



Corporate, contract, or Soleran programmers can write applications for your own company as extension modules that become available modules in eSalesTrack. If you are interested in finding out more about eSalesTrack development, contact our developer's network at [sdn@soleran.com](mailto:sdn@soleran.com).

### Where is my data stored?

eSalesTrack applications and data reside on a highly secure network of servers managed and maintained by Soleran, eSalesTrack's parent company. Soleran utilizes the latest hardware, networking and clustering technology to ensure your data is always available to you. Outside of scheduled maintenance periods, Soleran guarantees a 99.9% uptime for eSalesTrack and access to your data. Read more about eSalesTrack's security here: <http://www.esalestrack.com/security.html>

### Is my data secure?

Yes! Our servers use 1024 bit encryption to ensure your privacy while using eSalesTrack. This is the same technology used during banking and other highly private transactions across the Internet. Look for the lock icon in the Security Status bar in your browser to validate the secure connection.

### What is a secure connection?

A secure connection is an encrypted exchange of information between the website you are visiting and the Internet browser. Encryption is provided through a document the website provides called a certificate. When you send information to the website, it is encrypted at your computer and decrypted at the website. The information cannot be read or tampered with while it is being sent.

### Account Information and Data Ownership

eSalesTrack does not own your data. However, if you breach this contract then eSalesTrack has the right to remove your information from the service without notification. Should your account lapse, eSalesTrack will make your data available for up to 30 days of the account lapse. You are solely responsible for the accuracy of your data.

#### Read more about your rights here:

[http://www.esalestrack.com/Terms\\_and\\_Conditions.html](http://www.esalestrack.com/Terms_and_Conditions.html)